



community source



Seasonal Rate Change

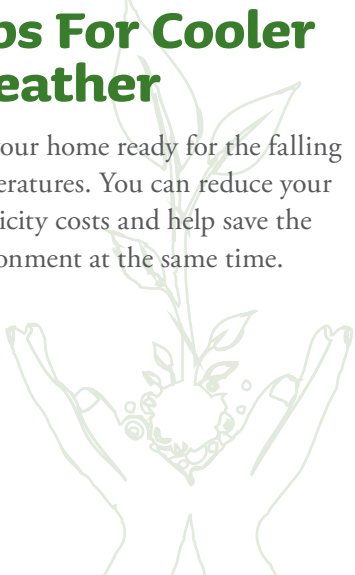
Effective November 1, 2008, Regulated Price Plan (RPP) electricity rates were increased by the Ontario Energy Board to 5.6 cents per kilowatt hour up to 1,000 kWh each month and 6.5 cents per kilowatt hour above that threshold. RPP prices are based on a 12-month forecast, designed to provide stable and predictable electricity pricing and ensure that the price consumers pay better reflects the price paid to electricity generators. If you purchase electricity from an electricity retailer, you will continue to pay the retailer's contract price.

For more information on the Regulated Price Plan and how the recent changes may affect your electricity bill, please visit www.oeb.gov.on.ca.

| Summer | Winter |
|---|---|
| <p>5.9 ¢ beyond 600 kWh</p>  <p>600 kWh at 5.0 ¢</p> | <p>6.5 ¢ beyond 1,000 kWh</p>  <p>1,000 kWh at 5.6 ¢</p> |

Conservation Tips For Cooler Weather

Get your home ready for the falling temperatures. You can reduce your electricity costs and help save the environment at the same time.



- Install a programmable thermostat. Properly set, it can reduce heating and cooling costs by up to 10%. Set your thermostat at 20°C when you're at home and 18°C when sleeping or away. See inside for details on the *peaksaver* program.
- Check for gaps in weather-stripping around doors, fireplace dampers, attic hatches and air conditioners. By reducing drafts, you could save up to 30% a year in heating costs.
- Change your furnace air filter monthly and don't forget to schedule an appointment to have your heating system inspected by a licensed HVAC professional at least once a year.
- Don't waste heat. Close the doors. Keep closet doors shut too.

Visit www.enersource.com for more energy conservation tips.

Trees: think safety, size and site – we do

Enersource prides itself on the health and safety record of its employees. But this fall, we would like our customers to think about the health and safety of our trees when planting or pruning in the coming weeks.

Mississauga is fortunate to have a climate that allows for so many beautiful trees to grow and flourish. However, trees around your home that are left to grow unmanaged can cause serious problems, such as cracks in

concrete, foundations and driveways. Trees can also cause power outages when the branches crowd or fall on to power lines.

Large trees will at times interfere with Enersource's ability to provide safe, reliable electricity to all customers. When necessary, Enersource will remove or trim trees that grow too close to power lines to limit any interference in service and ensure public safety.

Enersource asks residents to consider a few simple suggestions when planting new trees:



Visualize the tree at its full size, height and width before planting.



Avoid planting trees near a power line.



Avoid planting trees near underground power lines. If there are underground power lines on your property, be sure to give Enersource a call before digging.

Residents can reap the environmental benefits as well. Each tree planted will contribute to cleaner air, lower energy costs, greater protection of our soil and water supplies, reduced noise levels, and a more serene and beautiful environment in which to live.



Conservation Program Updates

5,000+ *peaksaver*® thermostats installed

1,700+ inefficient refrigerators and freezers removed



peaksaver

More than 5,000 *peaksaver* thermostats have now been installed in Mississauga homes! Don't wait to save – Enersource is still accepting new enrollments.

Here's how the *peaksaver* program works:

- A *peaksaver* representative will install the thermostat in your home (free of charge) and help you program your new thermostat to match your daily schedule.
- Once your schedule is set, the thermostat will automatically adjust the temperature in your home.
- To alter the temperature settings away from home, you can access your thermostat settings online.

In addition to self-managing your energy costs, on the hottest weekday afternoons, from May through September, Enersource Hydro Mississauga may slightly raise the temperature 1 to 2 degrees or cycle your air conditioning on and off for brief periods. The change in temperature will hardly be noticeable and only ever occurs on weekdays!

It's not too late to join *peaksaver*! For more information or general inquiries regarding *peaksaver*, please contact 1-866-323-0206 or peaksaver@enersource.com.



The Great Refrigerator Roundup

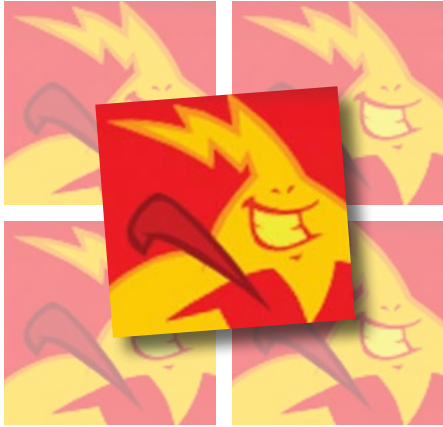
Get rid of that old, inefficient second fridge of yours. It's wasting up to \$120 - \$150 per year in electricity. Book an appointment today and we will come pick it up for FREE – we will even haul it out of your basement for you. Then we will take care of it in an environmentally responsible manner. When we are finished recycling and reclaiming material, all that's left for the landfill will just about fit inside a cowboy hat!

For further information or to book your appointment please call 1-877-797-9473.



These programs are offered by the Ontario Power Authority and Enersource Hydro Mississauga.

Working with our Community



HEALTH AND SAFETY

New online Safety Feature for Kids
Check out our new Electrical Safety World for kids on the Enersource website!

Electricity powers the appliances and computers that surround kids every day. Electrical Safety World teaches children in grades three through seven the important skills they need to make good choices about electricity consumption and safety.

Electrical Safety World offers more than safety tips and warnings; the site engages a child's imagination with interactive games, fun experiments, and hands-on activities, so that kids learn how to prevent injuries and save lives. The site also enhances children's science education with standards-based learning activities.

Each child's interactive learning experience can be enhanced with parental guidance.



This past summer, Enersource Corporation proudly announced that the company has pledged \$100,000 to The Credit Valley Hospital Foundation Lifetime of Care campaign. The Lifetime of Care campaign is raising funds to build a new 270,000 square foot facility for services such as obstetrics, paediatrics, long term care, surgical oncology, regional genetics, and additional operating rooms. To honour the generosity of Enersource and its employees, a respite area in the new centre will be named The Enersource Energy Friendly Family Lounge. To find out more about the Credit Valley Hospital Foundation and the Lifetime of Care campaign, visit www.cvhfoundation.ca. Also, Enersource is in discussion with Trillium Health Centre to embark on a similar community investment.



Sponsors, including Enersource, celebrated the success of the Clarkson Village 1808 birthday celebration. Also in attendance was Santa, who will be on hand November 27th to celebrate Christmas in Clarkson. Visit www.clarkson1808celebration.ca for more details.



We want to hear from you!

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