



CUSTOMER NOTICE

May 11, 2010

WE'RE UPDATING OUR CONDITIONS OF SERVICE

Enersource is committed to delivering more than electricity – and we're updating our Conditions of Service to make sure we provide you with the best service possible.

The proposed Conditions of Service document (underlined will be hyperlinked) is available on our website along with a summary of the proposed changes (underlined will be hyperlinked). A copy is also available for public review at our head office located at 3240 Mavis Road, Mississauga, ON, L5C 3K1 during our regular business hours Monday to Friday from 8:30am to 4:30pm.

Have a comment or question? Email us at: cos@enersource.com or send to:

Customer Engineering Department

Enersource Hydro Mississauga,
3240 Mavis Road, Mississauga, ON, L5C 3K1

All comments must be received by July 1st, 2010. Enersource will review any comments received and plans to implement the proposed changes on July 15th, 2010.

For any further questions or general inquiries, please contact Enersource at (905) 273 – 9050.