

## **SLIGHT DECREASE AS NEW ENERGY RATES TAKE EFFECT NOVEMBER 1, 2010**

In recent months, there have been a number of changes to energy bills in Ontario. At Enersource, we're doing our best to help customers stay informed and understand these changes.

The Ontario Energy Board (OEB) recently approved a change to electricity rates, effective **November 1, 2010**. This change, along with a change to the consumption threshold, will affect both residential and general service less than 50 kW customers.

Regulated Price Plan (RPP) rates\* are adjusted by the OEB twice a year and are reflected on the "Electricity" line of consumer bills. Beginning in November, RPP rates will decrease to:

- 6.4 cents per kWh for the first 1,000 kWh consumed each month; and
- 7.4 cents per kWh above that.

In the winter months (November 1 to April 30), residential consumers can use up to 1,000 kWh per month at the lower price versus the 600 kWh seasonal threshold per month that applies during the summer months (May 1 to October 31).

As a result of this change, **residential customers** consuming 800 kWh per month will experience a decrease of approximately \$3.10 or 3.1 per cent on their current bill before taxes.

For **general service customers less than 50 kW**, RPP rates will decrease to:

- 6.4 cents per kWh for the first 750 kWh consumed each month; and
- 7.4 cents per kWh above that.

As a result, general service customers less than 50 kW who consume 2,000 kWh per month will experience a decrease of approximately \$2.07 or 0.8 per cent on their current bill before taxes.

**Time-Of-Use (TOU) rate changes do not impact Enersource customers as TOU pricing is not yet in effect in Mississauga.** Enersource will continue to provide information about the implementation of Time-Of-Use pricing and other Ontario government initiatives as this information becomes available.

To learn more about these latest changes, please visit the OEB website at [www.oeb.gov.on.ca](http://www.oeb.gov.on.ca) or call (416) 314-2455 or 1-877-632-2727.

**\*NOTE: These rates do not apply to residential customers who choose to purchase their electricity from an energy retailer.**