



**CUSTOMER NOTICE**  
April 20, 2011

## **ONTARIO ENERGY BOARD ANNOUNCES NEW ENERGY RATES EFFECTIVE MAY 1, 2011**

The Ontario Energy Board (OEB) recently approved new electricity rates. Residential and non-residential Regulated Price Plan (RPP) rate\* customers will notice these changes starting May 1, 2011.

RPP rates are adjusted by the OEB semi-annually and are reflected on the "Electricity" line of residential consumer bills. Beginning in May, RPP rates will increase to:

- 6.8 cents per kWh for the first 600 kWh consumed each month; and
- 7.9 cents per kWh above that.

The seasonal threshold below which the lower tiered price applies to residential customers will also change from 1,000 kWh to 600 kWh per month effective May 1, 2011. Please note that the threshold for non-residential RPP customers remains at 750 kWh throughout the year. The estimated bill impact for residential customers, who use 800 kWh of electricity a month including the change in the seasonal threshold, is an increase of approximately 6.1 per cent on the total bill.

Residential customers will also notice a change to the "Delivery" portion of their bills. This charge relates to the delivery of electricity through the Enersource distribution system. The Enersource charge will decrease on average by 0.2 per cent as a percentage of your current total bill.

The overall impact of these changes to an average residential customer using 800 kWh per month will be a total average increase of approximately 5.9 per cent or \$5.76.

Electricity used prior to May 1<sup>st</sup> will be billed at existing rates.

RPP prices are based on a 12-month forecast and are designed to provide stable and predictable electricity pricing as well as to ensure that the price that residential and small business consumers pay recovers the payments made to generators that supply the electricity they consume.

Enersource customers should also note that Time-Of-Use (TOU) rates are not yet in effect in Mississauga. Customers will be notified well in advance of being transitioned over to TOU rates.

For the latest news and updates from Enersource, visit: [www.enersource.com](http://www.enersource.com) or you can follow us on twitter at: [www.twitter.com/enersourcenews](http://www.twitter.com/enersourcenews).

**\*NOTE: These rates do not apply to residential customers who choose to purchase their electricity from an electricity retailer.**

For more information, please contact:  
Karen Ras, Enersource - (905) 283-4275