



For Immediate Release
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HELP PROTECT LOVED ONES THIS VALENTINE'S DAY

Enersource encourages residents to sign up for Life Support Notification Program

(Mississauga, ON) – This Valentine's Day, Enersource Hydro Mississauga (EHM) is encouraging residents to do their part to keep loved ones safe by reminding residents who rely on life-sustaining medical equipment to register for Enersource's Life Support Notification Program.

Launched in 2007, the Life Support Notification Program was created to provide individuals who depend on electrically powered medical equipment such as ventilators or dialysis machines, with priority notification in advance of scheduled power outages.

"This industry-leading tool allows Enersource to ensure our most vulnerable customers are receiving an extended service offering for peace of mind," said Craig Fleming, President and CEO of Enersource.

Customers can register for the service online at: www.enersource.com/lifesupport

They will then have 30 days to follow up with the required medical certificate or doctor's letter, outlining the type of medical device or equipment used. Once a customer is registered, EHM will do its best to provide an alternate source of power during planned outages.

While EHM has a strong tradition of providing reliable service, unpredictable events such as extreme weather conditions or equipment failure can still occur. Customers on the Life Support Notification Program should make sure they're prepared by:

- Keeping a list of emergency phone numbers in a convenient location and a back-up telephone that isn't dependent on electricity;
- Putting an alternate plan in place to ensure the continuity of life-support needs, by using a back-up generator or spending time with family and friends;
- Purchasing equipment that has a battery back-up;
- Keeping a battery-powered radio and a fresh supply of batteries on-hand in order to stay updated about the latest news and information; and
- Having an emergency box of supplies, including medical supplies and other items like flashlights and candles, packed and in an easy-to-reach location.

"Show your loved ones how much you care by making sure they're signed up for our Life Support Notification Program," added Fleming. "It could easily help save a life."

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For more information:

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