



## **CUSTOMER PROTECTION NOTICE**

March 2, 2010

### **ENERSOURCE CONTINUES TO ENCOURAGE CUSTOMERS TO BE AWARE, PROTECT FROM SALES HOAXES**

Enersource remains committed to delivering more than just electricity – we also aim to deliver peace of mind.

That's why, as a valued Enersource customer, we felt it necessary to alert you once again to the ongoing practice of fraudulent sales tactics.

We've recently been alerted that a number of Enersource customers have been approached by individuals who continue to make misleading claims about energy saving devices or services. Customers have been asked for cash payments in exchange for "energy saving" devices that will help customers "comply" with new government energy saving regulations.

We encourage customers to be aware of such claims and offers. Know your rights and the facts.

Enersource representatives are professionally trained and do not solicit door-to-door or by phone. In the event that we would have to contact you personally, our staff will properly identify themselves.

**Be aware. Ask questions. Get the facts. For any further questions or general inquiries, please contact Enersource at (905) 273 – 9050.**