



Customer Notice
June 29, 2010

DID YOU KNOW? **ENERSOURCE SPEAKS YOUR LANGUAGE!**

(Mississauga, ON) - As Mississauga gears up to celebrate our country's rich heritage this Canada Day, Enersource is working hard to make sure we speak your language.

Like Canada, Enersource has a strong tradition of diversity. We're building on that tradition to help you stay informed.

In the coming months, there will be a number of changes to your energy bill, such as the addition of Ontario's new Harmonized Sales Tax (HST), which takes effect July 1, 2010.

We want to make sure you have all the facts. If you have questions or don't understand how these changes will impact your bill, Enersource will do our best to help you.

The Enersource team is made up of individuals from a number of different countries and cultures around the globe. They speak over 25 different languages including French, Hindi, Chinese, Polish and Punjabi, just to name a few.

If you feel more comfortable talking to us in a language other than English, let our Customer Service team know and we'll do our best to accommodate you.

For questions or to learn more about Enersource, call 905-273-9050 or visit our website at: www.enersource.com. For the latest news, including live power outage updates, you can also follow us on Twitter at: www.twitter.com/enersourcenews

REMINDER! On July 1, 2010 drop by and visit the Enersource team at Mississauga's Canada Day celebrations. For event details, visit www.mississauga.ca

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