



CUSTOMER PROTECTION NOTICE

April 20, 2011

ENERSOURCE ENCOURAGES CUSTOMERS TO BE AWARE OF SALES HOAXES

Enersource remains committed to delivering more than just electricity – we also aim to deliver peace of mind.

For valued Enersource customers, we felt it necessary to alert you once again to the ongoing practice of fraudulent sales tactics.

We have recently been alerted that a number of Mississauga area customers have been approached or called by individuals who continue to make misleading claims about energy saving devices or services.

Customers are being asked for cash or credit card payments in exchange for “energy saving” devices that will help customers “comply” with new government energy saving regulations or save electricity. To our knowledge, these devices do not live up to their claims.

We encourage customers to be aware of such claims and offers. Know your rights and the facts.

Enersource representatives are professionally trained and do not solicit door-to-door or by phone. In the event that we would have to contact you personally, our staff will properly identify themselves.

Be aware. Ask questions. Get the facts.

For the latest news and updates from Enersource, visit: www.enersource.com or you can follow us on twitter at: www.twitter.com/enersourcenews.

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