



CUSTOMER INFORMATION NOTICE

IESO TO PERFORM ROUTINE VOLTAGE REDUCTION TEST

January 27, 2012 – Mississauga, ON – On Tuesday, February 7, 2012 Ontario's Independent Electricity System Operator (IESO) will be performing a voltage reduction test.

There will be a three percent voltage reduction between 9:00 a.m. EST and 10:00 a.m. EST, followed by a five percent reduction between 1:00 p.m. EST and 2:00 p.m. EST.

The IESO measures the load reduction resulting from these tests and uses this information to analyze and update emergency preparedness procedures. Voltage reductions are tested every 18 months to simulate emergency actions available to the IESO in order to maintain system reliability.

Electricity consumers should be unaffected as voltages will remain within the industry standards specified for equipment used by residential and commercial customers.

You can learn more about voltage reductions on the IESO website at: www.ieso.ca/voltagereduction.